

# HEALTHCARE SUPPORT SERVICES

## LEVEL 2 & 3

**Healthcare Support Services** are for employees who work within the Healthcare sector. The award matches learner competence to the national minimum standard and aims to further knowledge and understanding of the legislative policy and procedures within the sector.

### WHAT DOES THE QUALIFICATION COVER?

The Level 2 Diploma in Clinical Healthcare Support (Skills First) is a 12 month programme of 50 credits, 343 GLH—Consisting of 29 credits from 11 mandatory units and a further 21 credits from optional units. The Level 3 Diploma in Clinical Healthcare Support (Skills First) is a 12 month programme of 65 credits, 373 GLH—consisting of 35 credits from 12 mandatory units and a further 30 credits from optional units

Mandatory units include;

- Engage in personal development in health
- Promote communication in health
- Promote equality and inclusion in health
- Promote and implement health and safety in the health sector
- The role of the healthcare worker

Options units include;

- First Aid essentials
- Supporting individuals to access and use services and facilities
- Working in partnership with families to support individuals
- Working as a Health Trainer
- Sterilisation of equipment
- Routine management of clinical equipment
- Decontamination

### DURATION

Level 2 duration is 12 months

Level 3 duration is 12 months

### MANDATORY QUALIFICATIONS

- Level 2 in English and Maths (City and Guilds)
- Care Certificate
- Level 2 Diploma in Clinical Healthcare Support (Skills First)
- Level 3 Diploma in Clinical Healthcare Support (Skills First)



## HOW WILL IT BE DELIVERED?

The apprenticeship can be delivered in a classroom setting to a cohort of learners or on an individual 1-1 basis to meet the needs of the employer and learner. Our blended learning approach supports the inclusion of additional elements of learning relevant to the individual's job role and specific employer requirements.

Training will be delivered in line with the agreed Commitment Statement and will include:

- A robust initial assessment covering English and maths.
- Monthly 1-1 meetings between the apprentice and the trainer
- Tri-partite meetings every 12 weeks between the employer, learner and trainer to review progress.
- Learner progress is recorded via our e-learning platform, which gives access to a broad range of online courses and materials.
- The employer can access the learners e-portfolio using their own log in to check on progress.

Once all of the criteria have been met to a good standard, the assessor will sign the learner off as competent, pending final internal verification. When the IQA is satisfied that competence has been shown, certificates will be claimed. Once these are received at Centre, the overall apprenticeship qualification will be claimed from the appropriate sector organisation.

**To learn more about opportunities for full or part funded, high quality training for you and your staff, call 0845 223 2401, or e-mail us at [info@steadfasttraining.co.uk](mailto:info@steadfasttraining.co.uk)**

