



# CITY & GUILDS LEVEL 1 AWARD IN PREPARING TO WORK IN ADULT SOCIAL CARE

These qualifications will allow learners to acquire the knowledge of a number of essential areas of working in adult social care.

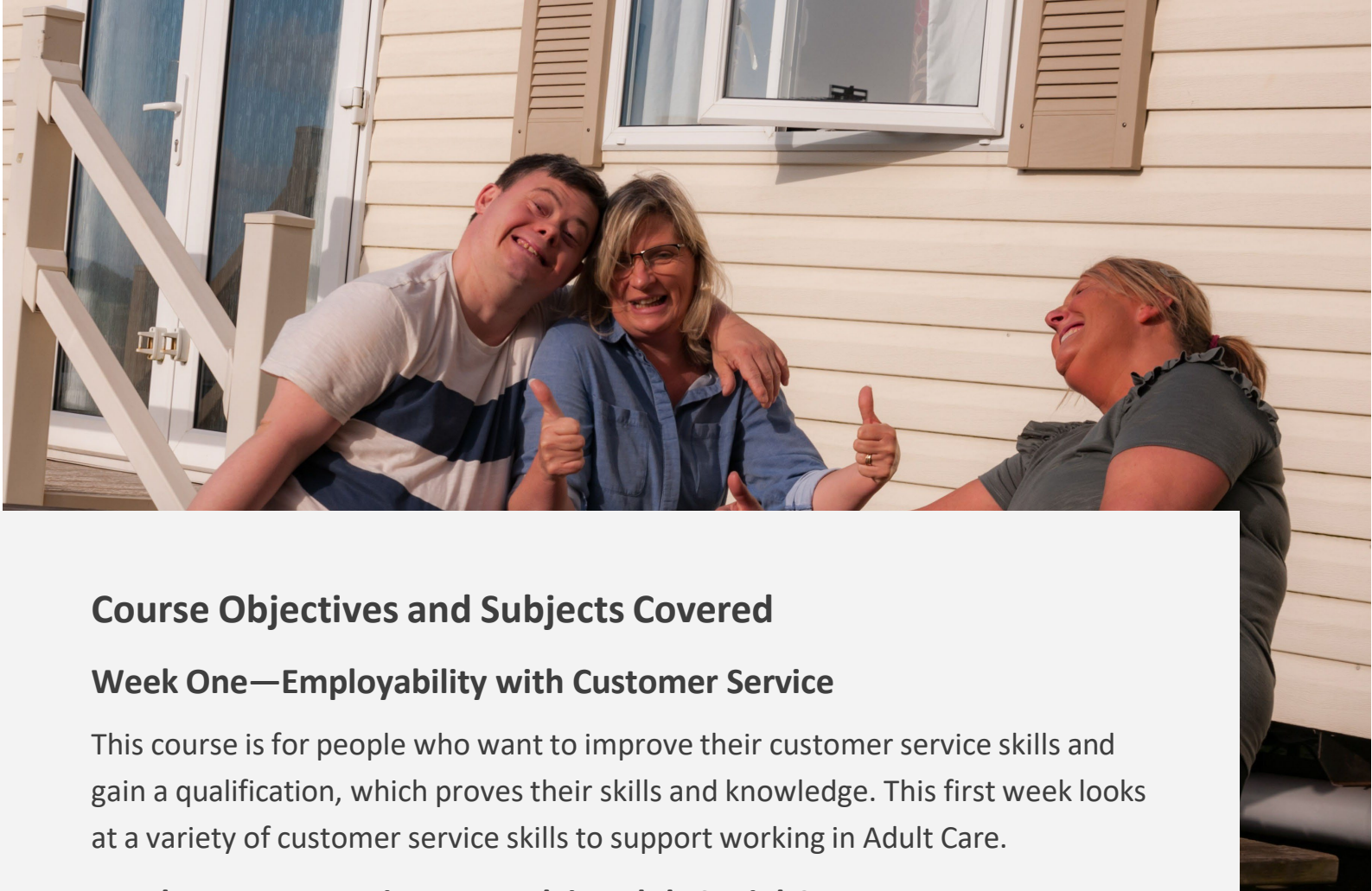
**Brush up on your numeracy skills, too, whilst achieving this professional qualification. We help you get the practical skills (including how to use numbers) that you need for working in this sector**



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## Course Objectives and Subjects Covered

### Week One—Employability with Customer Service

This course is for people who want to improve their customer service skills and gain a qualification, which proves their skills and knowledge. This first week looks at a variety of customer service skills to support working in Adult Care.

### Week Two—Preparing to Work in Adult Social Care

- An introduction to different adult care services
- Preparing to work with vulnerable adults.
- Understanding the values and principles of adult social care
- Awareness of the skills and attitudes required for adult social care
- The importance of communication in the adult social care sector
- The roles and responsibilities of the adult social care worker

### Are you eligible?

- Aged 19+
- Unemployed and currently on benefits
- Not already completed the same level one qualification
- PLUS—Wi-Fi access

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high quality training for you and your staff, call  
**01775513051**, or email us at [upskill@steadfasttraining.co.uk](mailto:upskill@steadfasttraining.co.uk)



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