

# Level 5 Operations Manager

**TYPICAL DURATION: 24 MONTHS**

**FUNDING VALUE: £9000\***



## Role Profile

An Operations Manager manages teams and/or projects to achieve operational goals as part of the organisation's strategy. They are accountable to a higher-level manager or owner, and work in all sectors and organisation sizes. Their responsibilities may include creating and delivering operational plans, managing projects, leading teams, managing resources, coaching and mentoring. This apprenticeship is designed for individuals who are currently in a supervisory or managerial role and are aiming to progress to a more senior management position.

## Qualifications

Level 2 in English & Maths

A British Sign Language (BSL) qualification is an alternative to the English qualification for those whose primary language is BSL.

## Course Content

During the apprenticeship, individuals will acquire the necessary skills, knowledge, and behaviours for their chosen role and industry. This includes areas such as; Self-Awareness, Management of Self, Decision Making, Leading People, Managing People, Building Relationships Communication, Operational Management, Project Management, and Finance

## End Point Assessment

This EPA has 2 assessment methods.

- Professional Discussion underpinned by a portfolio of evidence
- Project Proposal, Presentation and questioning

## Typical Job Roles

Operations Manager

Store Manager Middle Manager

Regional Manager

Project Coordinator

Divisional Manager

## Further Information

On completion, apprentices can register as full members with the Chartered management institute and/or the Institute of leadership and management.

## Awarding Body

Innovate

## Non-levy Employer Contribution\*

£450 (5%)

## Progression Routes

Leadership & Management

To learn more about opportunities for full or part funded, high quality training for you and your staff, call **0845 223 2401**, or e-mail us at [info@steadfasttraining.co.uk](mailto:info@steadfasttraining.co.uk)