

Level 2

Healthcare Support Worker

TYPICAL DURATION: 8 MONTHS



Role Profile

A Healthcare Support Worker plays an integral role in providing exceptional care to individuals while working as part of a team. They perform specific clinical duties and monitor the overall progress, comfort, and wellbeing of patients. In their daily work, an employee in this occupation interacts with patients, service users, carers and their families, healthcare professionals such as doctors and nurses and social care staff including registered managers.

Additional Requirements

English and maths qualifications must be completed in line with the apprenticeship funding rules

Care Certificate

Course Content

During their apprenticeship, individuals gain skills, knowledge, and behaviours in their chosen role and industry. This includes Communication, Person centred care, Basic life support, Duty of Care, Equality & Diversity, Health Intervention, Dementia, Cognitive Issues, Mental Health, Safeguarding, Moving & Handling.

Apprenticeship Assessment

This Apprenticeship has 2 assessment methods.

- Observation of Practice
- Professional Discussion

Typical Job Roles

Healthcare Assistant

Healthcare Support Worker

Mental Health Support Worker

Nursing Assistant Support Worker

Personal Assistant

Further Information

Learners will be required to undertake the Enhanced Disclosure and Barring Service process and provide the result prior to starting.

Awarding Body

HABC

Progression Routes

Senior Healthcare Support Worker