

Level 2

Supply Chain Warehouse Operative

TYPICAL DURATION: 12 MONTHS



Role Profile

Warehouse Operatives work across sectors including Logistics, Retail, Manufacturing, Automotive, and Defence. They handle goods safely in and out of storage facilities, using mechanical equipment like forklifts and scanners. Duties include unloading deliveries, checking and storing stock, picking and packing orders, and preparing goods for dispatch. Work takes place in various-sized warehouses, often temperature-controlled, with shift patterns common. Operatives interact with supervisors, drivers, and other departments. Accuracy and safety are vital, especially when handling regulated products. A driving licence may be preferred due to warehouse locations on industrial estates.

Additional Requirements

English and maths qualifications must be completed in line with the apprenticeship funding rules

Course Content

This course equips warehouse operatives with the skills to maintain a safe working environment, inspect incoming and outgoing goods for accuracy and damage, and use mechanical handling equipment and PPE safely. It trains learners to store, move, and pick goods efficiently, support delivery operations, and comply with safety and regulatory standards.

Operatives will learn to record information using warehouse management systems, assist in stock-taking, and contribute to operational briefings. The course also promotes sustainable practices through packaging reduction and recycling, while ensuring accuracy, safety, and adherence to organisational procedures at every stage.

End Point Assessment

This Apprenticeship has 2 assessment methods.

- Interview underpinned by a portfolio of evidence
- Observation with questions

Typical Job Roles

Fork lift truck operator

Picker

Store person

Warehouse assistant

Warehouse operative

Warehouse person

Supply Chain Warehouse Operative